

.....

.....
(Client's Full Name)

.....
(Client's Address)

.....
(Contact Phone Number)
Order number: #.....

Address for Returns/Complaints
127RG
(FINTECH Jarosław Koziol)
st. 1 Sierpnia 28/37
02-134 Warsaw
Poland

COMPLAINT FORM

I hereby submit a complaint regarding a purchase which was made on
..... (date) and involves the product
.....(product name) bought for the price
.....

Above mentioned product has the following defects, which have appeared not due
to the usage of the product:
.....
.....

To the following statement I attach/not attach * photo evidence of the defect.

Above stated defect is significant/not significant*.

Therefore when the complaint is being accepted and valid, I request**:

- 1) fixing the defect by the Seller or
 - 2) exchange for the new product or
 - 3) other form of complaint handling than product exchange or fixing the defect (if
the cost of fixing the defect is higher than the actual value of the product);
 - 4)
-

.....
(Client's Full Name and Signature,
if the return form is being sent as a hard copy)

